YOUR UPCOMING OPTOMETRY APPOINTMENT



Our optometry team is looking forward to seeing you for your appointment at our clinic!

Dear Patient,

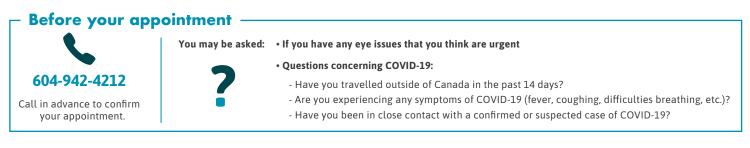
New procedures have been implemented in our clinic to ensure your and everyone's health and safety as a result of COVID-19. Our temporary measures are based on **health authority guidelines** and **recommended best practices** from our provincial optometry association, so as a patient, you can feel comfortable coming to our clinic.



With our new procedures, things may look a little different when you visit the clinic. Our new measures involve thoroughly **disinfecting** all surfaces and equipment in between patients, reduced patient volume within the clinic and shorter appointment times. We appreciate your patience as we work to protect your safety, while still providing the best possible eye care. We are excited to have you returning to the clinic and are here for you if you have any questions!

Staff members will be wearing masks, but we'll have a smile underneath!

For your protection and ours, we may also wear other protective equipment (PPE) such as gloves or plastic visors and may limit conversation during your exam.



– During your appointment



Follow **instructions** from clinic staff



Come **alone** if possible and respect **2 metre social distancing**



Arrive just on time, not early. We allow a limited number of patients in the clinic at the same time



Number of chairs may be **reduced** or **changed** to ensure social distancing

Ask before you touch eyeglasses, eye treatments, etc.

Wear a face mask or PPE if possible

Avoid removing or touching it



Use the hand sanitizer / hand-washing station provided



Magazines, books and toys removed from the waiting area



